



International Warranty on Roofing Shingles

Limited Warranty Information Table

	Warranty Length	Tru PROtection® Nonprorated Period	Wind Warranty Protection	Wind Warranty Length	Non-Tropical Algae Warranty Length	Tropical Algae Warranty Length
Oakridge® PRO 30™ Super	30 YRS	10 YRS	177 KPM (110MPH)	15 YRS	10 YRS	5 YRS
Classic®	20 YRS	3 YRS	97 KPM (60MPH)	5 YRS	10 YRS	5 YRS
OakEuro® W	25 YRS	–	–	–	–	–
OakEuro® W PLUS	15 YRS	–	–	–	–	–
AR Shingle	Same as the product brand above				10 YRS	5 YRS

NOTE: When properly installed, Owens Corning hip and ridge shingles warranty terms will match with the corresponding roofing shingles. (See specific Owens Corning Hip and Ridge shingle installation instructions for details.)

† 110 MPH (177KPH) is applicable only with 6 nail application in accordance with installation instructions.

†† Algae resistant shingle installed in Tropical Zones are covered for a period of five (5) years following date of installation.

.....
Name of Homeowner

.....
Address

.....
Homeowner Phone

.....
Original Installation Date



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INTERNATIONAL LIMITED WARRANTY ON ROOFING SHINGLES

Introduction

Thank you for your recent purchase of roofing shingles manufactured by Owens Corning BM (Korea), Ltd. Asan Roofing Plant ("Owens Corning"). We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear and concise terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call your area sales representatives.

Who Is Covered

If you live outside of the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) of one of our shingle products listed in the chart at the end of this warranty you are entitled to the benefits of this warranty. Hardcopy of the warranty with authorized company seal is optional.

Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

What Is Covered

We warrant that you Owens Corning™ shingles are free from any manufacturing defects that materially affect their performance on your roof.

How Long Are You Covered

The length of your warranty depends on the type of Owens Corning™ shingles you purchased. See the chart at the end of this warranty for the specific warranty period that applies to your shingles.

1. TruPROtection® Coverage Period – During the TruPROtection® coverage period of this warranty, our payment to you will be 100% of material costs (excluding labor), as reasonably determined by Owens Corning, to repair, replace or recover defective shingles, subject to certain limitations. Our payment will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to remove or dispose of your shingles. The TruPROtection® coverage period does not apply to Wind and Algae coverage. Please see "What about Wind Resistance" and "What about Algae Resistance" portion of this warranty for applicable coverage.
2. Prorated Period – Once the TruPROtection® coverage period for the Owens Corning™ shingles purchased has expired, the prorated period will begin. Material will be covered, but labor will not be covered during the prorated period, and we will take into account number of months of use you have enjoyed from the original installation date through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of our payment to you through the date of your claim for any manufacturing defects that cause leaks for the balance of the applicable warranty period. For example:

if you have a twenty-five (25) years warranty (i.e., 300months) and you make your claim in the last month of the 20th year of the warranty (i.e., the 240th month), we will not cover labor but our payment to you will be 60/300ths (such cost not to exceed 60/300ths of the material cost at the time of purchase).

3. Exceptions – At all times, Owens Corning's obligation is to pay for repair, replacement, or prorate portion of the original purchase price of the defective shingles is subject to certain limitations. All materials costs must be pre-approved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Additionally, Owens Corning will not pay for any underlayment, metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles.
4. What About Wind Resistance – Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty.
HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIVE (5) YEARS ONLY FOR ALL SHINGLES EXCEPT OAKEURO W SERIES SHINGLES. (OAKEURO W SERIES SHINGLE HAS NO WIND RESISTANCE WARRANTY) FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES. Owens Corning will be liable only for the reasonable cost of replacing blown-offs shingles (materials only). See the chart at the end of this warranty for wind warranty length.
5. What About Algae Resistance – If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR"), then any discoloration caused by algae is not covered by this warranty as explained in the section below, "What Is Not Covered." However, if you did purchase AR shingles and they are installed in a Non-Tropical Zone, they are covered under this warranty for a period described in the chart at the end of this warranty (prorated after the first twelve [12] months) following the date of installation ("AR Warranty Period") against blown-black staining caused by blue-green algae (primarily the cyanobacteria *Gloeocapsa* spp). We do not cover the effects of other growth such as mold, lichen and green algae. If you did purchase AR shingles and they are installed in a Tropical Zone, then they are covered under this warranty for a period of five (5) years following the date of installation against blown-black staining caused by growth of blue-green algae (primarily the cyanobacteria *Gloeocapsa* spp). We do not cover the effects of other growth as mold, lichen and green algae. For purpose of this warranty, "Tropical Zone" shall mean the area between the Tropic of Cancer located at 23.5 degrees north of the Equator and the Tropic of Capricorn located 23.5 degrees south of the Equator and "Non-Tropical Zone" shall mean all areas outside the Tropical Zone. If blown-black staining occurs during the AR warranty Period, you will be entitled to the following remedy:

EFFECTIVE DATE: This Limited International Warranty is effective for all Owens Corning™ shingles installed after 6/1/2013

- A. Remedy for Blue-Green Algae Growth – If your AR shingles are discolored by blue-green algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, excluding labor (such cost not to exceed the initial cost of the AR shingles), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. We will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any blue-green algae growth from affected AR shingles. Decisions regarding the whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
- B. Proration – If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example: If you make your claim in the last month of the fifth (5th) year of the AR warranty (i.e., the 60th month), and the AR warranty length is ten (10) years (i.e., 120 months), we will not cover labor but will cover 60/120th of the reasonable material cost of the affected AR shingles installed in a Non-Tropical Zone (such cost not to exceed 60/120th of the material cost at time of purchase of the AR shingles) or we will pay you 1/5th of the reasonable material cost of the affected AR shingles installed in a Tropical Zone (such cost not to exceed 1/5th of the initial cost of the AR products).

What Is Not Covered

Our warranty does not cover damage to the shingles due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with nondefective shingles caused by conditions or handling beyond our control.

Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail, strong storms (hurricanes) or winds over the maximum windspeed listed in the chart at the end of this warranty, or ice damming above the area covered by leak barriers or flashings.
2. Damage to our failure of the shingles as a result of damage to or the failure of the underlying roofing structure.
3. Foot traffic on your roof or damage caused by object(s) (e.g., tree branches).
4. Improper or faulty installation of your shingles - installation must be in accordance with our written installation instructions and comply with local building codes.
5. Shading, or variations in the color of your shingles, or discoloration caused by algae, fungi, lichen or cyanobacteria (unless covered under the section "What About Algae Resistance" above).
6. Inadequate ventilation or roof drainage. Some exceptions may apply. If you have questions, please contact our area sales representatives.
7. Settlement of the structure of your property or buckling or cracking of the deck over which your shingles are installed.
8. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installations, painting or the application of cleaning solutions, coatings, or other modifications.
9. Improper storage, handling or other conditions beyond our control.
10. Damages caused by, or the cost to repair or replace, any non-Owens Corning™ shingles.
11. Improperly designed or installed gutter or downspout systems.
12. Any costs that you incur which are not authorized in advance by Owens Corning.

Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you received vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

Payment

Under the terms of this Limited Warranty on Roofing Shingles, the manner of payment is at Owens Corning's sole discretion and may be issued in the form of either/or a combination of cash settlement and/or material credit to an existing supplier of Owens Corning Roofing materials. Note: The prated material cost will be determined by the cost of the shingles at the original time of purchase.

Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Please contact the area sales representative or visit us <http://roofing.owenscorning.com/homeowner/warranty/claimform.aspx>. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingles samples to us to test. If you have any questions, do not hesitate to contact the area sales representative or visit our web site at www.roofing.owenscorning.com

Limitations

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER BY STATUTE, AT LAW OR IN EQUITY AND IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

THIS WRITTEN WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTATIONS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING SHINGLES. OWENS CORNING MAKES NO OTHER REPRESENTATIONS WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY HEREIN.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION. "HOW LONG ARE YOU COVERED" YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING™ PREFERRED PROTECTION LIMITED WARRANTY* OR THE PLATINIUM PROMISE™ LIMITED WARRANTY* WE ARE NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND INCLUDING DAMAGE TO YOUR STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

Some countries do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.